



3/14/2020

To our communities,

As COVID-19 continues to spread throughout our surrounding areas, Ramco Protective is taking the necessary steps to protect our staff from this virus.

Currently our staff are wearing gloves and are sanitizing their workstations throughout the day.

Ramco Protective is looking to increase our precautions regarding physical contact with the public by utilizing the following procedures to reduce the physical contact between our staff at the gates and incoming residents and guests.

Going forward all gate staff will not physically handle driver's licenses, ID's, or passes that are presented.

The gate staff will visually verify driver's licenses, ID's, and passes that will be presented for resident and guest entry.

All residents and guests will continue to be processed for entry using all other procedures with our access control guidelines.

Anyone with questions or concerns about COVID-19 can call the Florida Department of Health's 24-hour hotline at 866-779-6121 or email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

**To discuss questions, concerns, or comments, please contact:**

Vice President, Ben Griggs- 239-273-3747 (Cell)

Northeast Director of Operations, Arthur Gruber- 386-569-9184 (Cell)

